

Privacy Policy

Coromandel Valley Ramblers Cricket Club

Effective Date: May 29, 2025

The Coromandel Valley Ramblers Cricket Club ("the Club", "we", "our", "us") is committed to protecting the privacy and personal information of our members, including junior players and their families, volunteers, officials, and supporters. We comply with the Australian Privacy Principles under the Privacy Act 1988 (Cth) and adhere to privacy guidelines provided by Cricket Australia, PlayHQ, and MyCricket.

1. Information We Collect

The Club may collect personal information including:

- Full name and date of birth
- Contact information (email, address)
- Emergency contact details
- Health or medical information (e.g. allergies or injuries relevant to participation)
- Gender and relevant demographic details
- Parent or guardian contact details (for junior players)
- Images or video footage from Club events
- Registration details from platforms such as PlayHQ or MyCricket
- Payment or transaction data related to Club activities

2. How Information Is Collected

We collect information through:

- Online registration via PlayHQ or MyCricket
- Paper or digital registration forms

- Communications via email or website
- Participation in Club events, matches, and training
- Photographs or video taken during Club activities (with consent as required)

3. Why We Collect This Information

We use this information to:

- Register and manage players, volunteers, and officials
- Communicate important information such as schedules, changes, and updates
- Fulfill our obligations under Cricket Australia's and SACA's player management systems
- Meet our duty of care to junior players and comply with child safety standards
- Administer programs, events, insurance, and risk management
- Promote the Club through media and communications (with appropriate consent)

4. Disclosure of Personal Information

We may share your information with:

- Cricket Australia, South Australian Cricket Association (SACA), and affiliated bodies via PlayHQ or MyCricket
- Insurance providers, in the event of a claim
- Emergency services if required
- IT or service providers involved in Club operations (e.g. website hosting, registration processing)

We will never sell, rent, or trade your personal information to third parties.

5. Junior Member Information

For junior members (under 18), we collect personal and contact details from parents or legal guardians. This information is used only to support the safe participation and communication regarding the child's involvement in Club activities. We do not communicate directly with minors

without guardian involvement.

6. Photographs and Video

We may capture photographs or video during matches, training, or events to promote the Club.

These may be used in:

- Our website or social media channels
- Newsletters and promotional material
- Media or community sport coverage

If you do not wish yourself or your child to appear in such media, please notify us in writing at president@coromandelramblers.com.au.

7. Data Security

We take reasonable steps to protect your personal information, including secure storage and limited access by authorised personnel. Where information is stored via third-party platforms (e.g. PlayHQ), we rely on their data protection standards in addition to our own policies.

8. Access and Corrections

You may request access to or correction of your personal information by contacting us via email. We will take reasonable steps to respond promptly and accommodate lawful requests.

9. Third-Party Platforms

Where you register with or interact with platforms such as PlayHQ or MyCricket, your information is also governed by those platforms' respective privacy policies. Please refer to their terms for further information:

- PlayHQ Privacy Policy: <https://www.playhq.com/privacy>
- Cricket Australia Privacy Policy: <https://www.cricketaustralia.com.au/privacy>

10. Policy Updates

We may review and update this Privacy Policy from time to time. Any updates will be published on our website.

11. Contact Us

For questions, requests, or privacy concerns, please contact:

president@coromandelramblers.com.au